

Acknowledging the high level of infectiousness and seriousness of COVID-19, and the fact that many Centre for Sight patients are defined as vulnerable, we are making considerable effort to keep both you (and your family) and our staff safe. Here we outline how we plan to reduce the risk at our locations.

We apologise for any inconvenience and hope that we will head towards normality in time to come.

We shall be following what we believe is good practice and shall adhere to guidance from the Department of Health and the Royal College of Ophthalmologists.

PRINCIPLES INVOLVED

- I. Physical distancing between individuals
- II. Minimize time spent in the clinic / surgical facility
- III. Use of Protective Equipment (PPE) and breath shields for both patients and staff
- IV. Enhanced safe practice of disinfection after every patient interaction.

PRIOR TO YOUR VISIT

You will receive a phone call or communication from us:

- a. To confirm your appointment date, time and location
- b. To ensure you do not have any symptoms suggestive of COVID-19
- c. To question whether you might have had any exposure to anyone with COVID-19
- d. Asked to come in wearing a surgical mask
- e. Collect payment for the visit to reduce time in the building
- f. Asked to update all of your information in the CFS Club Portal under 'My Account'
- g. If you are a new patient or depending on the nature of your visit, you will have received an information pack. Please read this carefully and watch the video links included.

ON THE DAY OF YOUR VISIT

- a. You will be asked to use alcohol handgel at the reception desk to wipe your hands prior to signing in to the Visitor's Book
- b. Your relatives will be asked to stay in the car until your visit is complete, to comply with social distancing guidelines
- c. You will be questioned whether you might have had any exposure to anyone with COVID-19
- d. You must wear a mask during your visit. If you do not have one, a mask will be supplied to you
- e. Your temperature will be taken with a non-contact infra-red thermometer
- f. You will again be asked to verify that you do not have symptoms of COVID-19 and no recent exposure to anyone sadly affected and asked to sign verification of the same
- g. You will then be introduced to the technical staff who will commence your evaluation.

If you have any questions, please contact Centre for Sight through [CFS Club](#),
enquiries@centreforsight.com or if urgent call 01342 306020